

**CORPORATE SOCIAL RESPONSIBILITY POLICY**

Corporate Communication

Issue/Effective Date:

1 July 2025



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**Thoresen Thai Agencies Public Company Limited** or the Company recognizes the importance of conducting business responsibly, with a strong commitment to social responsibility. This is considered a key element in driving sustainable business practices in parallel with enhancing quality of life, preserving the environment, and improving social well-being. Accordingly, the Company has established a corporate social responsibility policy aligned with international standards and the Company's corporate governance principles, as follows:

**1. Integrating Social Responsibility into All Business Processes**

The Company emphasizes the integration of social responsibility into all stages of its decision-making processes and business operations to promote positive impact on society and all stakeholders' groups.

**2. Sustainable Community and Environmental Development**

The Company actively promotes and participates in the sustainable development of communities and society, alongside the preservation of natural resources and the environment. Special focus is placed on the areas where the Company operates, to ensure balanced and sustainable growth. The Company is committed to fostering good relationships and engagement with local communities through initiatives such as local employment, support for social activities, responsible use of local resources, and providing channels for communities to voice their concerns or feedback. These efforts aim to build long-term coexistence based on mutual support and sustainability.

**3. Transparent Communication and Inclusive Stakeholder Engagement**

The Company supports inclusive stakeholder engagement through open, transparent, and effective communication to ensure mutual understanding, trust, and collaboration in driving social responsibility initiatives.

**4. Fostering a Culture of Volunteerism**

The Company is committed to promoting and instilling the values of giving and social responsibility among its executives, employees, and suppliers to encourage active participation in social and community development.

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**5. Community Development to Meet Genuine Needs**

The Company places great importance on genuinely developing surrounding communities by addressing their actual needs in areas such as infrastructure, public utilities, education, vocational promotion, public health, and the preservation of local culture. The Company encourages community participation in all stages of development and emphasizes supporting the local economy alongside its business operations. This includes supporting local small enterprises, hiring local labor, sourcing local raw materials, and providing vocational skill development—so that communities can grow sustainably alongside the Company.

**6. Supporting Youth Education and Learning**

In the belief that education and learning are fundamental pillars for national progress, the Company supports programs that promote youth empowerment through education, technology, and life skills to build a strong human capital base.

**7. Ethical Business Conduct and Respect for Human Rights**

The Company is committed to conducting business with transparency, fairness, and adherence to business ethics. It respects the human rights of all individuals, promotes equality, and refrains from discrimination. In addition, the Company is dedicated to providing a safe, high-quality, and supportive working environment that fosters employee development.

**8. Promoting a Sustainable Supply Chain**

The Company places importance on selecting suppliers and business partners who demonstrate social and environmental responsibility. Appropriate selection and evaluation guidelines are in place to ensure sustainability throughout the entire supply chain.

**9. Ongoing Monitoring, Evaluation, and Improvement**

The Company has established systems to continuously monitor and evaluate its corporate social responsibility (CSR) performance. This enables the ongoing development and improvement of CSR initiatives to ensure they remain effective and responsive to changes in the social and environmental context.

All the Company's personnel, from executives to operational staff, are collectively committed to upholding this policy to drive balanced and sustainable development across the organization, business operations, society, and the environment.

**Remark:**

- Making donations or contributions should be referred according to Giving Receiving Gifts and Giving Receiving Hospitality Policy and Procedures (if any).
- Any CSR projects or programs should be initiated by Corporate Communication Department ("CCD") who shall seek subsequent approval CSR budget from the line of authority and in accordance with Authorisation Policy of Level of Authorities Metrix (if any).

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- CCD is the key unit responsible for undertaking each CSR project including all donations making along with monitoring its budget and reporting results. Other staff members are not allowed to conduct any CSR activities or directly make donations on behalf of TTA. However, they are welcome to share ideas knowledge for the CSR activities or make any charitable contributions through the agency of CCD.